



COMPLEX PROBLEM SOLVING AND CONTINGENT PROTECTION ADVANCED SIMULATION WORKSHOP

28th – 29th July, (Thurs – Fri) 2016
9.00am - 5.30pm
Venue : TBA

Critical thinking is imperative to effective leadership. The secret of successful managers is their uncanny ability to crack problems at the onset and even prevent such from happening. But it is the criticality in confronting complex issues, one that involves multiple factors in the organization, that is the real test that differentiates champions from the rest. This requires both the advance skills in the art of Complex Problem Solving and the prudence and discipline of Contingency Management to mitigate the potential and collateral risks of decisions.

WHO WILL BE BENEFITED?

Directors, Managers, Project Managers, Team Leaders, Finance and Administration, Engineers, Business Consultants who need to troubleshoot, make decisions and implement plans that influence the successful result of organizations or any projects.



RICARDO G. TAPEL
B.S Chem. Eng., MSc Mgt. Eng., MBA
President and Founder
TCCS Corporate Consultancy

Ric Tapel is a seasoned Consultant and Lecturer in the field of Corporate Management and Business Development. His mature experience in strategic development of People, Process and Productivity stems out of his three decades of organizational leadership in the high-growth electronics industry. His pragmatic views and approaches are borne out of his exposure both as a hands-on manager of pioneering projects as well as being a corporate Director of large multinational companies engaged in the competitive and fast-evolving technology market. Challenge is his motivation, result is his measure. His satisfaction is in bringing out the best potentials and abilities in people to accomplish the corporate goals. He is a coach, a lecturer and a team player. He advises on companies engaged in Semiconductor and Electronics, Manufacturing, Metal Industry, and Manpower Development on aspects of Management Development, Strategic Planning and Leadership Skills enhancement. Ric specializes in the application of corporate-wide programs such as TQM, ISO, MDP and Lean Management .

COURSE OBJECTIVES

In this workshop, the participants will be exposed to various case studies and analytical simulations to learn the rational approach to anticipate, contain, resolve and prevent recurrence of failure factors that lead to complex problems, as well as learn to develop protective and contingent counter-plans. This includes among many things:

1. Learn to rationalize the force fields of complex issues that differentiate critical factors from routine concerns.
2. Distinguish contributing, aggravating and mitigating factors that convolutes into complex issues and events.
3. Learn to transform failures to corrective lessons and prevent problems from recurrence.
4. Carry out team-oriented workshop to develop contingent plans and counter measures.

PROGRAM OUTLINE

1. Management principles and techniques in handling complex problems.
2. The critical elements of Problem Solving and Decision Making that applies to complex problem situations.
3. The power and benefits of contingency plan and its use at critical moments of business.
4. Confronting the predicaments of decision-gone-wrong and reverting the situation to your favor.
5. Thorough application of analytical tools and techniques: 5W1H, PSD Risk Assessment and Aversion, Prioritization Matrix, Pareto Principle, QIC tools, process analysis, brainstorming, etc.

KEY BENEFITS

1. Learn to focus the analytical mind in confronting complex issues.
2. Broaden the skills in the applications of problem solving methodology applied to events of multi-faceted risks.
3. Learn to isolate, prioritize and contain the significant factors in complex situations and apply contingent measures.
4. Using case studies based on actual events, follow successful models and proven methods in handling high risk situations.

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